

A Qualitative Review of Nurses Experience to Inform the Design of an Interactive Educational Website Focused on Intercultural Healthcare

Abstract

Ireland, as an Island nation with a population 4.2 million experienced a sudden change in demographics over the past decade without the benefit of advanced planning or provision of appropriate resources to support health care staff working with patients from an ethnic group other than their own. In 2006 a population census revealed that 10% of the population were non Irish national as were 1 in 8 members of the workforce

Following the establishment of the Irish Transcultural Nurses Network (TNN) in 2007 a qualitative study was undertaken among a number of community based nurses to inform the design an interactive, educational webpage. The aim of the webpage was to encourage the development of a community of practice among nurses promoting Transcultural Health Care.

A number of semi structured interviews provided a rich source of indebt information highlighting frustration in their lack of knowledge in the area of transcultural health care. Nurses did express a willingness to use information and communication technology in increase their knowledge and share information. As a result of this study a website has been developed to act as an information portal, promote the Transcultural Nurses Network and support a developing community of practice. www.tnn.ie

This research, which was carried out in 2008 challenged the concept that community based nurses would not use the internet for evidence based information to reveal how careful to design could provide needs led tool for a clinical setting

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